

LEGAL ASSISTANCE CLIENT SERVICE QUESTIONNAIRE

OFFICE OF THE STAFF JUDGE ADVOCATE, 27SOW/JA, CANNON AFB, NM 88101-5219

TODAY'S DATE _____

APPOINTMENT/WALK-IN? _____

YOUR APPROXIMATE WAIT TIME IN THE LOBBY _____

Impression of Office/Services	Completely Satisfied	Satisfied	Neutral	Somewhat Dissatisfied	Completely Dissatisfied
	5	4	3	2	1
1. Convenience of legal assistance hours?	5	4	3	2	1
2. Convenience of will execution ceremony hours?	5	4	3	2	1
3. Attorney's courtesy and professionalism?	5	4	3	2	1
4. Paralegal/front desk personnel's courtesy and professionalism?	5	4	3	2	1
5. Satisfaction with the advice you were given?	5	4	3	2	1
6. Was the wait time reasonable?	5	4	3	2	1

Comments / suggestions to improve our service:

OPTIONAL:

Your Name _____ Phone Number _____ E-mail _____